



United Services, Inc.

Creating healthy communities

1007 North Main Street
Dayville, CT 06241

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Bridges to Better Care

Expanding Our Community's Health System



United Services, Inc.
Annual Appeal 2022

For more than 58 years, it has been our privilege to serve Northeastern Connecticut with comprehensive behavioral health, wellness and family services programs.

As the community behavioral health center, we work every day to provide our clients and communities with the best care possible. We call on our connections with community partners and we creatively stretch every dollar to meet every need we can.



United Services was voted Best Training Program in The Bulletin's Best of Eastern Connecticut Competition this year.

When we find gaps in our service system, we find a way to build a bridge across.

Since September 2021, United Services has applied for and received three large federal grants that together will help transform our agency and our region's service system.

September 2021: Community Mental Health Center grant from Substance Abuse and Mental Health Services Administration (SAMHSA) to launch CREST: Crisis Response Engagement and Stabilization Team. CREST provides mobile crisis intervention services for up to six months following a mental health crisis. In the first 9 months, the program served 223 people.

May 2022: Congressionally Directed Spending Project supported by U.S. Senators Chris Murphy and Richard Blumenthal to integrate Primary Care with the agency's suite of Behavioral Health Services at its Dayville and Mansfield Center outpatient clinics.

September 2022: Certified Community Behavioral Health Clinic (CCBHC) – Planning Development and Implementation grant from SAMHSA. The CCBHC model is for clinics to be an access point for timely, comprehensive and coordinated care for everyone in the community by delivering a comprehensive array of behavioral health services, meeting stringent federal best practice standards and providing wraparound care coordination for everyone.

Together, these programs aim to:

- Assist individuals in emerging from mental health and substance use crises to stabilize and engage in outpatient care.
- Improve health outcomes through access to preventive physical health care and engagement with a primary care provider.
- Prevent unnecessary emergency room visits and hospitalizations, reducing the burden on our healthcare system overall.
- Help individuals navigate the health and social service system, including specialty healthcare, housing, education and employment.

United Services has seen dramatic increases across our programs in the last two years, most likely related to the stresses of the COVID-19 pandemic.

- 45%** increase in clients in Child Guidance Clinic
- 155%** increase in youth served by the Juvenile Review Board
- 22%** increase in clients in Adult Outpatient Services
- 21%** increase in clients in Medication Assisted Treatment
- 24%** increase in clients in Addiction Recovery Services

WHILE THESE FEDERAL FUNDS WILL TRANSFORM OUR PROGRAMS, WE STILL NEED YOUR HELP IN MEETING OUR CLIENTS' NEEDS.

WE ARE GRATEFUL FOR YOUR SUPPORT. ANY GIFT IS MEANINGFUL.

\$50

could buy supplies for after school activities for **at-risk youth** in our community.

\$100

could help pay for basic needs to **individuals** experiencing or emerging from homelessness.

\$500

could help cover the costs of out of pocket insurance expenses that are a barrier to **adults, children and families** in need of therapy.

Thank you for partnering with us in Creating Healthy Communities.

For more information about our organization, or to donate online, please visit our website at www.UnitedServicesCT.org.